# If you have video evidence

Webcam, doorbell, security camera or phone footage. The pathway is chosen by urgency, exactly as on the map. The footage is extra evidence: it never changes which channel you use.

## 1. Preserve it first, whichever channel you use

**Export the original, untouched**

Download the clip now. Cloud services such as Ring keep clips only for a limited time before overwriting them. Don't trim, filter or screen-record a replay. Keep the device too.

**Record the context**

Note where the camera is, what it covers, and whether its clock is accurate. Police must verify time and place before footage can be relied on.

**Report it, don't post it**

NSW Police asks people not to post crimes on social media and not to report through Facebook or Twitter. Posting can alert the offender, wrongly identify someone or make you a target.

## 2. Hand it over through the right pathway

### 000
**Happening now or someone at risk**

Call first. Don't stop to download anything. Tell the operator you have live or recorded video, and give it to the officers who attend.

### 131 444 / Portal
**Past and non-urgent**

Report it, say you have footage, and ask how police would like to receive it. Keep any event number you are given and quote it if you follow up.

### Local station
**Reporting in person**

Tell police you have footage and ask how they would like to receive it. Bring your notes, and ask for an event number for your records.

### Crime Stoppers
**Anonymous tip-off**

Report confidentially by phone or online, and mention that you have footage. Only if it is not happening right now.

## 3. Also worth knowing

**Register your cameras (optional)**

The NSW Police CCTV Register is voluntary and records only where cameras are. Police cannot see your footage; they contact you and ask when an incident happens nearby. Register at police.nsw.gov.au under Online Services.

**Take care with audio**

Some doorbell and indoor cameras record sound. Recording other people's private conversations without consent can breach NSW surveillance device law. Tell police if the footage has audio, and don't share it widely.

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